



To: PA Program Directors

From: Dawn Morton-Rias, Ed.D, PA-C, NCCPA President/CEO

Date: April 10, 2020

Re: UPDATE: Pearson VUE Test Center Limited Openings and FAQs

Dear PA Program Directors:

We wanted to provide additional clarifying information that may be helpful to any students who are attempting to schedule their PANCE administration with Pearson VUE. Although Pearson VUE's main web site COVID-19 resource page indicates that test centers in the U.S. are closed, PAs are considered part of the essential services and are able to continue scheduling and taking their exams. Additional information about this is provided on the NCCPA home page of Pearson VUE's site. We have heard from some students who saw the initial message about closings and didn't realize that additional information was provided specifically for PAs on our section of their site.

In addition, Pearson VUE originally announced that centers were closed at least through April 15 and that has now been extended through at least the end of April. Even though PAs and other candidates in essential services professions are able to test during this time, Pearson VUE's processes for closing centers required that any exams scheduled from April 16 – April 30 be suspended and rescheduled. Pearson VUE has reached out to individuals who are impacted. In addition, we have updated the FAQs on the COVID-19 resource page of NCCPA's web site to provide further clarification for PAs who may have received this notice from Pearson VUE. You may access this at <https://www.nccpa.net/coronavirus-covid-19-resources>.

Situations continue to change rapidly as organizations are dealing with the COVID-19 crisis. At this time, it is unknown whether Pearson VUE will continue with the limited openings and capacity beyond April 30. Please know that NCCPA and Pearson VUE are working together to do all we can to continue testing services for your students in a way that is socially responsible and considerate of the health and safety of candidates and the test center staff. We will strive to keep you informed along the way, and we encourage you and your students to reach out to us with any questions or concerns you may have. We are here to support you, especially during these difficult times. You may contact us via email at examadmin@nccpa.net or by phone at 678.417.8100.

Thank you for your patience in working with us through this time. We know that you are facing many challenges as you continue the important work of providing a quality educational experience for PA students, and we appreciate your dedication to your students and the PA profession.

Best regards,

Dawn Morton-Rias, Ed.D, PA-C
NCCPA President/CEO